# **ANNUAL SHOT REPORT 2018 SUMMARY**

# 3326 TOTAL REPORTS 87.3% ERRORS

20 deaths, 14 preventable

### Possibly preventable 4.4% Not preventable 8.3% Errors 87.3% Errors account for the majority of reports:

2905/3326 (87.3%)



### **Key SHOT messages**



Learning from near misses is vital to prevent future incidents



Investigating incidents should be thorough, systematic and identify systemic issues



Staffing challenges, including staff shortages and gaps in skill mix, need to be addressed to improve safety



Rethinking transfusion education, including more technology-enhanced learning, learning in teams, non-technical skills training, patient safety training and human factors awareness



Standard operating procedures need to be simple, clear, easy to follow and explain the rationale for each step—this will help engage staff and improve compliance

### Key recommendations



All NHS organisations must move away from a blame culture towards a just and learning culture



All clinical and laboratory staff should be encouraged to become familiar with human factors and ergonomics concepts

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All transfusion decisions must be made after carefully assessing the risks and benefits of transfusion therapy. Collaboration and co-ordination among staff is vital

## The A-E Decision Tree to facilitate decision making in transfusion

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Assess patient Any avoidable blood loss (frequent, unnecessary tests/interventions)



Blood results (all) reviewed including trends – valid and reliable? Best treatment option – is transfusion the best treatment option? If yes, what components needed, how many, what order and any specific requirements needed?



Consent for transfusion Correctable factors—address all correctable factors like bleeding, haematinic deficiency

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Do not forget other measures (vitamin K, tranexamic acid, cell salvage) Do not hesitate to challenge Do not forget to document

Ensure communications with laboratory Evidence-based decisions

Serious Hazards

of Transfusion



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### Summary data for 2018 all categories n=3326

Near miss reporting continues to teach valuable lessons and contributed to 1451 (43.6%) of the total 3326 reports.



Death related to transfusion (with imputability) reported in 2018 n=20



Transfusion-related deaths 2010 to 2018 n=156



'Other' includes 1 each for post-transfusion purpura (PTP), transfusion-associated graft-versus-host disease(TAGvHD) and anti-D Immunoglobulin related; there were 6 in the avoidable, over or undertransfusion (ADU) category, 2 transfusion-transmitted infections (TTI), and 7 deaths related to other unclassified reactions

### ABO-incompatible transfusions in 2018



Have you instituted the full bedside checklist? Many more near miss events could have resulted in ABO-incompatible red cell transfusions. Wrong blood in tube errors will not be detected by the bedside check so get it right from the start

### Laboratory errors (n=530) showing at which stage in the transfusion process the primary error occurred with outcome



Numbers <3 are too small to be annotated on the figure: Component selection: delay=2; avoidable=2, anti-D Ig=2; Component labelling, availability and HSE: WCT=1; SRNM=2; avoidable=1; Miscellaneous: WCT=2, avoidable=2, anti-D Ig=1

#### Key messages for laboratory staff

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to result from failure to follow correct procedures, inadequate processes, omitting

Many of the incidents reported appeared

steps or wrong procedure being performed



Robust root cause analysis using ergonomics/human factors approach should be undertaken to identify quality management systems (QMS) improvements to mitigate these errors



All laboratory staff must complete annual good manufacturing practice (GMP) training (European Union: Guidelines for Good Manufacturing Practice 2015)

#### The 9 steps in the transfusion process





### All clinical and laboratory Standard Operating Procedures (SOP) must be CLEAR

Clear and concise Logical and meaningful Easy to follow and effective Always workable and simple Realistic and relevant





**Reports of pulmonary complications by year 2008–2018** Reports of pulmonary complications continue to make the greatest contribution to death and major morbidity after transfusion.



### Problems continue to be reported in the management of major haemorrhage



Serious Hazards of Transfusion

# Serious Adverse Events following Blood Donation reported to the UK Blood Services in 2018



In 2018 the UK Blood Services collected approximately 1.9 million donations. Forty three serious adverse events of donation (SAED) were reported (1 in 43,794 donations). Serious adverse events are very rare following blood donation but do occur and can have a significant impact on donor health and donor retention.



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